

Crescent Bronze Ink Technician

Department:	Lab/Quality	Job Status:	Full Time
FLSA Status:	Non-Exempt	Pay Rate:	Commensurate
Work Schedule:	Monday – Friday		with experience

Company Overview

Crescent Bronze, a division of A.P. Nonweiler Co., Inc., is known for setting industry standards in metallic paints, pastes, and powders. Since 1922, Crescent Bronze has been selling metallic powders and paints to businesses and manufacturers. The subsidiary of Crescent Bronze, Color FX, specializes in vibrant, high-quality non textile screen printing inks for credit card, gift card, and various other industries.

Our products are known for their quality, consistency, and beautiful finishes. Our customers rely on us to be the premiere source for metallic paint products and technical support regarding metallic paints and powders. We have experienced growth in the metallic market and are looking to expand quickly. We deal with some of the most popular names in the paint industry and need someone who can help us advance the company's footprint.

We offer a diverse benefit package including, but not limited to, paid holidays, and paid time off, complete insurance coverage (ie: medical, dental, vision, life & disability, etc.), 401(K) with employer match, educational assistance, and profit sharing.

Position Summary

The Ink Technician is responsible for the development of liquid inks and to provide technical assistance and support of current customers and products. Other responsibilities include product portfolio enhancement, profitability improvement, and broaden technology innovation. Must be able to work in a high-volume, fast-paced environment with very time sensitive deadlines.

Responsibilities

- Respond to customer requests regarding technical inquiries in a timely manner
- Perform in-depth research and development on new and existing commercial inks and coatings
- Receive project assignments from Supervisor and formulates ink and coatings as required
- Carry out approved standard test procedures and develops new ones
- Prepare prints of inks and coatings or other exhibits for internal and customer use
- Participate in planning and analysis of lab projects as required
- In association with the supervising chemist, submit final formulation to manufacturing or manufacturing services
- Evaluation of new and replacement raw materials
- Create innovative inks for different markets
- Continuously keep up to date with new market trends and new technological changes in the analytical and chemistry industry
- Test and profile of components and formulations
- Report information to the collaborative team
- Operations of many different types of basic lab equipment
- Report equipment deficiencies or malfunctions to the Technical Director
- Assist on the production floor, as needed
- Other duties as assigned

Qualifications

- High School Diploma or equivalent required
- Associate or Bachelor's Degree in a relevant field preferred
- 3-5 years of prior experience with Ink Application, Ink Formulation experience preferred
- Previous experience in a manufacturing or coatings setting a plus
- Strong ability to interpret color
- Ability to meet goals, objectives, and deadlines in a fast-paced and customer-centric environment
- Excellent interpersonal, verbal, and written communication skills to convey technical data, conclusions, and product recommendations
- Ability to build a positive rapport with customers
- Self-motivated and able to work independently and in a team setting
- Proficient computer skills – Windows Office programs (Outlook, Excel, Word)
- Experience with ERP (Sage500) and CRM (Salesforce) software is desirable
- Knowledge of ISO9001
- Strong math, time-management, problem-solving, and project management skills
- Ability to travel domestically

Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

While performing the duties of this job, the employee is regularly required to stand, walk, and stoop, and use hands to handle, or feel, and talk, or hear. The employee is occasionally required to sit, bend, and reach. The employee must frequently lift and/or move up to 50 pounds and occasionally lift and/or move up to 100 pounds.

Specific vision abilities required by this job include close vision, distance vision, color vision, and ability to adjust focus.

Work Environment

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job.

A laboratory environment is typical in this position, with regular visits to the warehouse. The noise level is generally moderate. The employee will be required to wear personal protective equipment when performing the primary functions of this job in the lab area/ warehouse (ie: safety glasses, safety toe shoes, disposable gloves, etc.).

Travel required in this position will be up to 5% of the employee's time. The employee will be required to drive and/or fly to visit current and potential customers, deliver product(s) to customers, and attend conferences, trade shows, and training seminars.

The above is an overview of the position described and is not intended to be all inclusive. To perform this job successfully, an individual must be able to perform each responsibility and duty satisfactory. The qualifications including physical demands, listed are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.